

NEWS RELEASE

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Contacts:

Rick Leimbach Electronic Commerce Coordinator Utah State Tax Commission 801-297-3889 rleimbach@utah.gov

> Adam Dunford Utah Interactive 801-983-0275 adam@utahinteractive.org

UTAH ROLLS OUT TELEFILE INCOME TAX FILING

Citizens can now file their income taxes via the phone and online

SALT LAKE CITY, Utah – March 20, 2001 – Filing taxes doesn't ordinarily receive reactions like "It was fun!!!" or "I love it!" or "Very cool thank you!" But this year, Utahns are filing income tax in a whole new way and their positive responses are overwhelming.

This year Telefile, a phone-based filing system in use for the past three years, allows these same taxpayers to use their home computers to file electronically. This new filing solution from the Utah State Tax Commission and Utah.gov, went live on January 10th and as of the end of March had processed approximately 30,000 income tax returns.

Telefile is Utah's version of the Federal *e-file* program, designed to serve those with multiple W-2's and standard exemptions. To be eligible for Utah's Telefile, a user must have made less than \$63,400 the previous year and have a filing status of "single" or "married filing joint."

Easier filing, faster refunds

Telefile allows users to speed up their refunds in two ways. First, Telefile significantly reduces mathematical errors by double-checking the data entered. Second, filers get their refunds faster using direct deposit—or in cases where taxes are owed, they can pay online immediately using a credit card or direct debit. These benefits, and the positive environmental impact of the

paperless system, have the Tax Commission hoping to see more taxpayers taking advantage of Telefile and other e-filing methods.

"Utah has one of the highest percentages of Internet users in the nation, and with this new online version of Telefile we can share the speed and convenience of the Web with the filing public," says Rick Leimbach, Electronic Commerce Coordinator for the Tax Commission. "Telefile's a really great system; it's no wonder that we've already received so many positive reactions."

Telefile information is available on the Internet at http://www.telefile.utah.gov/.

"Citizens and businesses across the State of Utah want to spend less time waiting in line at government offices, and we are pleased to add Telefile to Utah.gov's growing suite of timesaving eGovernment services," said Phil Windley, Chief Information Officer of the State of Utah.

The Telefile system was built and is managed by Utah Interactive, a wholly owned subsidiary of eGovernment firm NIC (Nasdaq: EGOV).

About Utah.gov

Utah.gov is the State of Utah's homepage and official website (<u>www.Utah.gov</u>), a collaborative effort between the State of Utah and Utah Interactive, Inc. It was built and is marketed, operated, and maintained by Utah Interactive, Inc., a wholly owned subsidiary of eGovernment firm NIC.

About NIC

NIC, "The eGovernment Company™," delivers more Web-enabled government solutions than any other provider in the world. The Company is helping to transform the relationships between government and the communities it serves by providing convenient online government services that make life easier for businesses and citizens. Through partnerships at all levels of government, NIC manages transactions for over 1,000 state & local agencies that serve more than 49 million people in the United States.